

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 26th day of June 2018

C.G.No:30/2018-19/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

U.Krishna ,
C/o Chittaiiah,
Korisapadu village,
Korisapadu Mandal,
Prakasam -Dist.

Complainant

AND

1. AAO/Addanki
2. AE/Medarametla
3. ADE/Addanki

Respondents

ORDER

1. Complainant Sri U.Krishna of Korisapadu Mandal , Prakasam – Dist filed a petition before this Forum that for his domestic service no.4611406001026 he had received an abnormal bill of Rs 5,000/- in the march 2018.
2. Respondent No.1 submitted a written statement stating that the complainant CC bill has been revised vide RJ.No. 33/03-2018 based on recommendations of AE/O/Medarametla.
3. Complainant when contacted by the Forum on 24.05.2018 at 11. 40 AM expressed his satisfaction for resolving his grievance.
4. Since the grievance of the complainant is resolved by the Respondents , accordingly the case is disposed off in favour of the complainant.


ESPATCHED
ATF
20/6/18

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o/c

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, and Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the 26th day of June 2018.

Sd/-	Sd/-	Sd/-	Sd/
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders,



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.